

How to Reset Your Password Using Self-Service

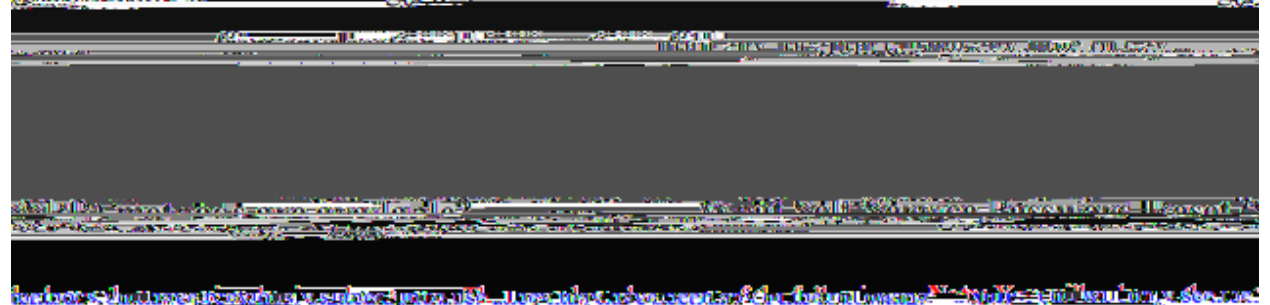
Self-Service Password Reset (SSPR)

but your experience may be slightly different. **Note:** These instructions are typical for most users,

password Reset?

What is Self-Service Pas

SSPR) is a security feature that allows you to reset your password. Self-Service Password Reset (SSPR) is a security feature that allows you to reset your password. Self-Service Password Reset (SSPR) is a security feature that allows you to reset your password. You will be able to change your password



me - You will receive a text message with a code that you will be required to enter in the provided space.

my mobile phone - You will be asked to enter your phone number to which you will receive a text message with a code that you will be required to enter in the provided space.

Alternate email - You will be required to get a code from your alternate email address (not your SHNMU email address) and type it in the provided space.

an authenticator app - You will need to open your authenticator app to generate a code that you will be required to enter in the provided space.



led

4. Choose a Verification Method from the list you previously enrolled.

a. Mobile Phone is the most common method used.





SFMC

San Francisco Health Center

TEAM

Get back into your account

SFMC

Forgot your password?

your account

verification step: 1 of 2 Choose a

Get back into

© 2016 Salesforce.com

